

TERMS AND CONDITIONS

Should you have a problem with an engine or part purchased, please ring JH AUTO PARTS & MECHANICAL.

DO NOT DISMANTLE ANY ASSEMBLY such as engines, gearboxes, differentials, etc... as they are only warranted whilst they are intact. All guarantees and warranties are null and void if the assembly is dismantled.

Incorrect or poor fitting, failure to carry out proper maintenance, modifications or non original use will cancel warranty.

- Parts must be fitted by a licensed repairer / mechanic.
- Broken or damaged gears in gearboxes and differentials are not cover by warranty.
- All turbos are guaranteed to work at startup only.

It should be noted that, JH AUTO PARTS & MECHANICAL will not be held responsible for:

- Any labour / towing costs of part replacement.
- Any consequential damage or costs, loss of income or demurrage/downtime that may arise from the use of our parts.
- Any costs of unauthorized repair work
- Warranty period starts from date of purchase. (Evidence of this must be kept to validate warranty)
- Ensure radiator is professionally cleaned out by a qualified radiator repair shop

Before installing an engine, gearbox, transmission or mechanical part please note the following point

- Ensure cooling system is in good condition, hoses, cap, thermostat, etc...
- Use the correct oil and lubricants and keep them at the correct level.
- Replace oil, fuel & air filters.
- Timing belts should be checked before installation and replaced if necessary, warranty does not extend to damage done by a timing belt failure.
- All oil seals must be checked and replaced if needed (Be aware that leaking seals are not covered by warranty).
- For Diesel engine fits you need to service injectors and injector pump (No warranty will be carried out on engines that have damage caused by faulty injectors and/or pump)
- Use of after market ECU (computer) voids warranty.
- Water pumps need to be checked for wear or corrosion & replaced if necessary.
- Failure to comply with these points will null and void any warranty given.

Any damage caused by overheating / heat tab failure or missing or lack of proper lubricants will be the customer's liability.

Engine accessories are not covered under warranty (Engines are sold bare long) and the choice is the customers' as to whether they use our accessories or their existing ones (Turbos are also classified as an accessory).

RETURNS

- No returns after 7 days
- Parts will only be accepted back if they are in the same condition as sold.
- Panels and parts sold as inspected and it is up to the customer to ensure the correct make, model and body type is given as we cannot be held responsible if the incorrect information is given.
- All goods must be returned to JH AUTO PARTS & MECHANICAL freight prepaid for inspection prior to warranty being acted upon.
- A 20% handling/ restocking fee may be charged on goods returned for credit.
- You are not entitled to a refund if you simply change your mind or make a wrong choice.
- No credit will be given for items specially procured for you or cut body sections.
- Retain this Tax Invoice / Receipt as any claims, warranty or trade-in will not be allowed unless accompanied by this receipt (Or official receipt number given).
- All repairs effected without consent from JH AUTO PARTS & MECHANICAL will be the responsibility of the customer.
- Warranty terms are not transferable.
- We will not be responsible for any verbal or implied representations.
- Limit of liability shall not exceed the original purchase price of goods sale.

Acceptance of Conditions of Sale

The above conditions of sale constitute the basis of the agreement between our customers and us. Accepting delivery of goods detailed on any of our invoices is acknowledgement of the above conditions of sale.

All overdue accounts (and cheques that do not clear) will be handed to a debt collection agency. Additional fees for this service will be added to the original outstanding amount. You will be liable to pay ALL additional fees and associated costs involved for engaging a debt